

Design Your Own Visa® Credit Card Terms and Conditions

Site Use

You agree to use the Design Your Own Card site in a responsible manner that is in full compliance with these Terms and Conditions and with your local laws. You agree that you will not use the Design Your Own Card site to produce bankcard products that are offensive, unlawful, harassing, libelous, threatening, harmful, obscene, malicious, or otherwise objectionable. You are solely responsible for the content you incorporate into your card design and you confirm that you are the owner of, or you are authorized to use, such content. You agree that you are responsible for protecting your password and controlling access to your registered account. You agree that you will be responsible for all orders placed or other actions that you take through your registered account.

Fees

The initial two card designs for any authorized user on the account are **free**. After that, we will charge \$10 for each authorized user's custom card design. We will also charge \$10 for each subsequent new card design. We will reissue expired custom cards **free** of charge.

Indemnification

You agree to indemnify and hold the Credit Union harmless against claims, demands, actions, and proceedings that may be instituted against the Credit Union on grounds alleging that said printing violates any copyright or any proprietary right of any person, government, or business entity.

Limitation of Liability

In no event shall the Credit Union or its suppliers or vendors or their officers, directors, employees, or agents be liable for any special, incidental, indirect, or consequential damages of any kind, or for any damages whatsoever resulting from loss of use, data, or profits, arising out of or in connection with the use or performance of the Design Your Own Card site or its products and services.

Member Submitted Art Files

The Design Your Own Card site is not liable for any color shift that occurs in conversions from RGB to CMYK color modes. For best quality, all art files should have a minimum resolution of 300 DPI (Dots per Inch) before you submit them. The image size must be at least 2100 pixels wide by 1344 pixels tall to ensure that adequate image information exists to generate a printable card design. Four MB is the maximum size accepted. The Design Your Own Card site is not liable for degraded print quality resulting from art file elements (artwork, graphic images, photographs, etc.) that fail to meet this standard. Additional formatting standards may apply.

Online Proofing and Color Matching

The Design Your Own Card site does not provide nor purport to provide any color matching guarantee as it pertains to screen-viewable, electronic (online) proofs you approve and the printed matter produced thereafter. We provide online proofs solely for reviewing positioning, text accuracy, image proportion, and placement.

Order Cancellation

You may cancel an order prior to print production. If you cancel your order, you will be responsible for all applicable charges.

Returns and Refunds

Your order is unique to you and has no re-sale value. All Sales Are Final. If we verify that we made an error, we will re-print the order free of charge. We will not issue refunds or credits.

Right to Cancel

The Credit Union reserves the right to cancel your order at any time and refund your money. The Credit Union will work in good faith to fulfill your order. However, unexpected equipment failure, material shortages, natural disasters, and pricing errors are among the reasons we may not be able to fulfill your order. If we cancel your order, we will notify you refund the money you paid in full.

